

Answers to Frequently Asked Questions...

Q. When are class sessions and how long do they last?

A. The hours of operation of our centers are:

Monday	Tuesday	Thursday
2:30 p.m. to 7:00 p.m.	2:30 p.m. to 7:00 p.m.	2:30 p.m. to 7:00 p.m.
New Parent orientation 7:00 p.m.	New Parent orientation 7:00 p.m.	New Parent orientation 7:00 p.m.

Students attend sessions at the Kumon Center twice each week. Each class session is approximately 30-45 minutes per subject, depending on the student's individual needs. Student's (Levels 2A and above) may attend at any time during class hours without an appointment. Junior Kumon students are required to schedule an appointment.

Q. What is the Tuition Policy?

A. Various Tuition plans are available to accommodate your preferences, starting at \$100 per month per subject. [Click here to see the Detailed Tuition Plan](#). Monthly Tuition is due on the first of each month, and the initial month's fees are pro-rated depending on the date of initial enrollment. Tuition may be paid in cash, check, or EFT. Those opting for cash or check will be required to pay an additional \$10 processing fee.

Tuition fees are non-refundable.

Q. What happens if we miss a class?

A. Students are responsible for all missed work. If you miss a class session, please call the center, and we will arrange for you to drop off completed homework and pick up new assignments.

Q. What happens on Holidays and Vacations?

A. The centers observe official holidays. However, Kumon is a year-round daily study program, having no official vacations. Continued advancement is a result of consistent daily study which also fosters commitment, dedication and perseverance.

Please ask our staff for a vacation schedule form, which you should complete and submit to us as early as possible. We will prepare a vacation packet of assignments for your child on his last day of class before your vacation, so as to maintain his progress while you are away.

Q. What is home grading and timing of assignments?

A. All homework assignments are to be graded daily by a parent. Answer books are available to the parent. Reasons for parents to grade the homework are:

- It allows your child to learn immediately from any mistakes by correcting them while fresh in his mind.
- It encourages your child to work harder knowing that work will be checked immediately.
- It helps you monitor your child's progress.
- It leaves more time in the Kumon center and prepares your child to immediately move on to new concepts.

All homework assignments must also be timed, because the Kumon method focuses on both accuracy and time in achieving "mastery learning."

Q. Are there Parent Conferences?

A. Periodically it is important to discuss your child's progress in Kumon with the instructor. Please contact us to set up an appointment to discuss any problems, concerns, or progress goals.

Q How do I get started?

A. The first step in starting your child in Kumon is to schedule an appointment for new parent orientation and testing. During the orientation, we will explain the Kumon program, philosophy and methodology. Both parents are encouraged to attend. Please call us @ 727.347.7323 to set up an appointment.

Once your child has taken our free placement test, a 2nd appointment will be scheduled. At this appointment, a review of your child's testing results and a discussion of your child's specific individual needs and goals will be discussed. After this appointment, your child's individual learning profile will be established and you are then able to register your child into a program.

Kumon is a year-round program and students may start at any time of the year, even summer.

Following the orientation, you may immediately enroll your child by filling out the enrollment forms and paying the applicable tuition fee. You may also take the materials home and enroll any time up to two weeks following the orientation. If you decide to enroll your child more than two weeks after the orientation, your child must take a new Placement Test, as we only hold Placement Test results for two weeks.

Q. Can we request a temporary withdrawal?

A. It is Kumon North America's policy that if a student is absent for more than 2 months and wishes to return, he is required to re-register. The student will be considered a "new" Kumon student and will lose all previous history with Kumon as well as any cosmic points accrued since original enrollment.